

Hong (Joe) Chau

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Related Experience

Metaliq, Inc, San Francisco, CA (July 2007 – October 2008)

Production Designer

- Responsible for creating web pages relying heavily on hand-coded CSS and XHTML.
- Convert and optimize all graphical assets needed to develop web interfaces including icons, controls, and layout elements.
- Create site maps, wireframes, and user flows to help architect the user experience.
- Produce multi-page layout design/composition for in house marketing materials.
- Perform quality control on early Rich Internet Applications builds.

Skills

Fluency with Adobe Illustrator, Photoshop, InDesign, Flash, and Dreamweaver.
Strong knowledge of HTML, CSS, Mootools, Joomla CMS platform, and cross browser compatibility.
Proficient in Microsoft Excel, PowerPoint, Word, and Expression Design.

Education

Master of Arts in General Psychology - *MA Scholar*
New York University, New York, NY (May 2007)

GPA: 3.8

Bachelor of Arts in Economics and Mathematics
Emory University, Atlanta, GA (May 2001)

GPA: 3.3

Other Experience

Haight Ashbury Free Clinics, San Francisco, CA (January 2003 – September 2005)

Case Manager II

- Provide support services for prisoners being released from the San Francisco City and County jail system.
- Generate referrals for clients to mental health clinics, substance abuse programs, and other community providers.
- Provide assistance with directions to substance abuse programs and mental health clinics (maps, bus lines), and maintain a current listing of their hours of operation.
- Secure prescription medications for inmates being discharged from jail.

Wells Fargo, Inc, San Francisco, CA (January 2002 – March 2003)

Personal Banker

- Developed and maintained relationships with Wells Fargo partners to maximize sales opportunities and achieve sales standards. .
- Managed customer portfolio, services relationships and cross-sells all products and services.
- Provided broad base of financial and credit services with the goals of acquiring 100% of the customers' business.
- Sold retail banking products and services to customers and prospects
- Used profiling analysis tools to identify cross sell opportunities and made outbound sales calls typically by phone to increase product per customer ratio.

The Volume Investor, Inc, Atlanta, GA May - July 1999)

Research Assistant

- Provided technical assistance and support to members of the firm on a daily basis.
- Designed and coded VBA macros to optimize management of a 6 million-dollar hedge fund portfolio database.
- Upgraded all computer operating systems to Windows NT & 2000.
- Regularly performed system administration.
- Contributed to Y2K compliancy.